

# SafetyNet

the monthly Telecommunications newsmagazine  
for Warren County Public Agencies

August 2012

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Submit your agency's  
newsletter content to  
[allison.lyons@wcoh.net](mailto:allison.lyons@wcoh.net)





**UPDATE! Receiving runs on your mobile phone!**

The software used to send CAD incidents/runs as SMS texts to your mobile device has changed from Emergin to Hiplink. This transition resulted in a clean-up stage where prompts, distribution lists, and triggers needed to be corrected. You may have stopped receiving runs for a short time but this should have been resolved Saturday, July 21st.

If you are still not receiving runs on your phone, send a help ticket to the CAD/RMS team at [help@wcoh.net](mailto:help@wcoh.net). Paul Bernard handles all the back-end programming for this software and the directing of incidents to personnel within CAD. Otherwise, you shouldn't notice a difference in how you receive runs on your phone.

**UPDATED TUTORIAL DOC!**

The CAD Unit Change feature on your MDC is a great tool to quickly change from your usual BA or S unit to the AC unit when Storm Mode hits! Check out the updated 2-page document with new screenprints that easily walk you through the process on Telecom's website.

<http://warrencountytelecom.com/wp/documents/>



**ePCR Video Footage is online!**



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Calendar

July 2012

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**ePCR Video Footage from Configuration Training**

[http://ftp.wcoh.net/public/User\\_Information/ePCR%20Information/](http://ftp.wcoh.net/public/User_Information/ePCR%20Information/)

The 28 hours of footage from ePCR configuration+workflow training proved too much for the editing software so it's taking a little more time than expected to produce some review videos. But 2 are complete and available on the FTP site (they're each 2 hours long). I noticed there were bleeping lines through the footage when opened in RealTime that didn't show up on my mac so hopefully you don't experience this or it at least doesn't prohibit you from viewing the footage.

- zzz\_ePCR-Configuration01.m4v is content from Day1 Configuration training and the back-end decisions you made which affected the options within ePCR, including the following chapters if your video viewer is compatible: Day 1 Initial Walkthrough of TabletPCR, Facsimile Discussion, CONFIG: Companies, CONFIG: Crew Members, CONFIG: Call Sources, CONFIG: Complaints, CONFIG: Doctors, CONFIG: Employers, CONFIG: Facilities, CONFIG: Cancel Reasons, CONFIG: Late Reasons, CONFIG: Billing-Payers, CONFIG: Advanced History.
- ePCR-Config02-FieldData-AssesItem is video footage of the group walking through the Field Data Configuration's Assessment Item feature list. Chapters include: ABC - Airway, ABC - Breathing, ABC - Circulation, Neurological, External/Skin, Common Items, Head, Face, Eyes, Ears, Neck, Chest, Abdomen, Pelvis, Genitalia, Back, Arm.

[ePCR followup work sessions 071212 + 072412](#)

\*UPDATED WORK SESSION NOTES 6/7/12\* [ePCR Work Session Notes - May/June2012](#)

**Gateway Login**

Access the [Gateway here](#) to log into the secure portion of Telecom.

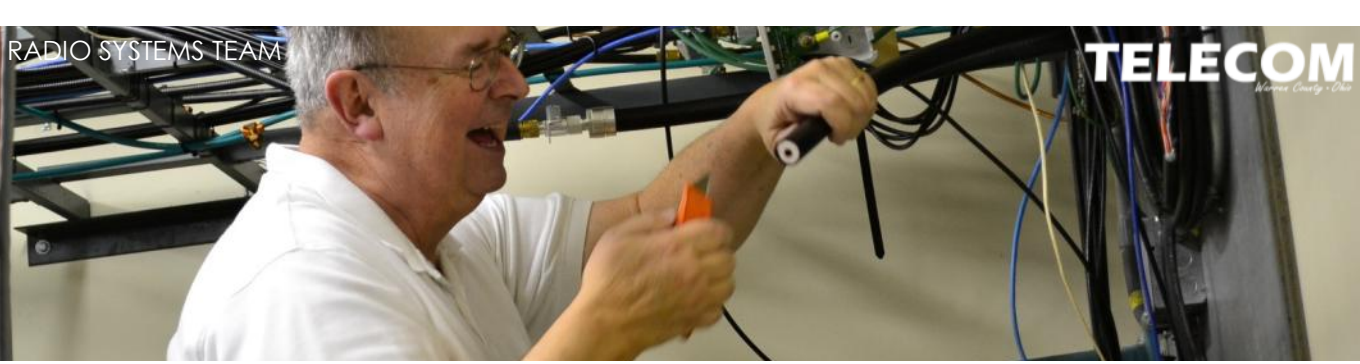
**FTP Access**

Access the [FTP Site here](#) (file transfer protocol) - a file sharing website maintained by Telecom from which you can download files like maps and training videos directly to your computer.

**Categories**

> [Fire \(2\)](#)





## Governor's Administration to visit Warren County & Recognize New Radio System. We invite you on August 7th, from 1-2pm to a forum in the Warren County Commissioners Meeting Room.

Representatives from the County, Telecom, MARCS, and the state will gather to discuss the collaborative work between our Incredible County and the state's MARCS radio system. This event is just one stop of a series of events highlighting the release of Governor Kasich's Beyond Boundaries: A Shared Services Action Plan for Ohio's Schools and Governments. Speakers include Commissioner



Dave Young, Paul Kindell (Telecom Director), Darryl Anderson (MARCS), Mike Bunner (Emergency Services Director), Randy Cole (State Controlling Board President & Policy Advisor), and Stu Davis (State Chief Information Officer, DAS). Light refreshments will be available with the program expected to last 1 hour with time for questions and answers. As this is a great opportunity to show off our new radio system, we invite you to attend the event and see how this tie-in with MARCS will benefit your radio service and the taxpayers.

### Tower Power

- Replaced Canopy power supply at Goose Creek
- Protected Channel 11 after Franklin reported trouble with radio clarity.
- Changed back-up batteries on Zoar's USCI.
- Rebooted Manchester Site Controller
- Discovered Air Conditioner #1 frozen solid and entered for service ASAP.



Do your vehicles have this laminated quick-reference rebanding chart? No more confusion when contacting Medical Helicopters!

**EFFECTIVE MONDAY, JULY 2<sup>ND</sup> 2012 at 12PM**  
**RADIO COMMUNICATION WITH MEDICAL HELICOPTERS**  
 Primary channel - 8TAC92D  
 Secondary channel - 8TAC94D

*If communications are not successful on the above 2 channels, VHF Fire Mutual Aid 154.280 should be used and console-patched to a Warren County TAC channel.*

**DISCONTINUE USING THE TERM "ARMED"**  
 Questions? Warren County Telecom Radio Division 695-HELP #5

Receive	Transmit	Name
851.0125	806.0125	8 CALL 90 D
		SIMPLEX 8 TAC 90 D
851.5125	806.5125	8 TAC 91
		SIMPLEX 8 TAC 91 D
852.0125	807.0125	8 TAC 92 D
		SIMPLEX 8 TAC 92 D
852.5125	807.5125	8 TAC 93
		SIMPLEX 8 TAC 93 D
	808.0125	8 TAC 94
853.0125		SIMPLEX 8 TAC 94 D



## TELECOM Warren County • Ohio

### Conference Calling System

The Warren County Telecommunications Department offers use of a Local Conference Calling System for Emergency and Non-Emergency Situations. Many may know this as the 'phone conference bridge'. This system can be utilized on a per-call basis or, for select Public Safety and Government Agencies, a dedicated conference line can be assigned with their own unique pin. This service is locally dialed from surrounding areas, which would normally incur a long distance charge, and can accommodate up to 64 attendees at a time.

For more information on this, please contact Adela Dingman at **513.695.3663**

Established 40 years ago, the Ohio Utilities Protection Service (OUPS) is a nonprofit organization that serves as a communication link between utility companies and individuals planning any digging activity. Though OUPS does not physically mark lines, they do relay digging and excavation requests to a network of utilities and underground facility owners. This network includes, but is not limited to: cable television, natural gas, electrical, water, sewer and telecommunications companies. **Call 1-800-362-2764**

Calling before beginning any excavation projects prevents damage to underground facilities and ensures minimal service interruptions. You should always call before any type of excavation, as lines may be more shallow or deep than original placement due to erosion and/or grading.

**If your phone lines are on the Warren County Telecom system, call us at 513.695.3663 at least 48 hours before you dig. We will come out to mark the approximate location of our lines at your excavation site.**

Call  
**TELECOM**  
Warren County • Ohio  
before  
you dig

# the WORD on the STREET

Law Enforcement + Fire / Rescue News



Hi to the Wayne Township Fire Department crew from Greg & Donna Wheeler!

My wife and I are back here on vacation, and have been really riding some miles on the bike trails. I wanted to send a cheerful Hi to the whole crew, and yet another thanks for helping me through a really rough time three years ago. You people are among my favorite Heroes. Without your help after that bike/ATV crash, I wouldn't be able to come here on vacation, and enjoy tons of bicycle riding.

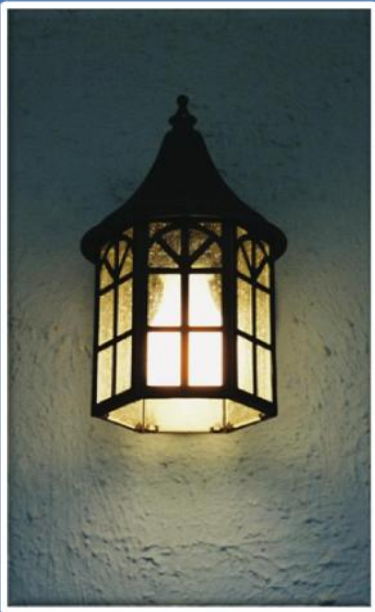


I have improved even further in recovering from all those injuries since the last time I emailed you. I can now even go out and run again... actually *running*... it's wonderful to know I can do that again. Last year when we came back here on vacation (first time since the crash), it was an honor to be able to come and meet all of you, and personally tell you thanks for the job that you do. Like I said earlier, you are my Heroes, and are much appreciated, and highly respected.

We have really enjoyed our riding here, had a cold/rainy day today, but have already gotten 315+ miles of riding in so far! Thanks for the dedication it takes to be ready to drop whatever you are doing and rush out to a crash site, and "pick up the pieces" of someone so desperately in need of help like I was that night. You will always will be appreciated by my wife and me for what you did that night. I will never forget!!

Greg & Donna Wheeler

Lebanon PD - National Night Out on Tuesday, August 7th from 7-9pm - CommUNITY page has the details!



Check out Salem Morrow's new Squad 73!

Page 7: A story of the City of Mason's response to June's severe weather.



Page 8: On the Farm training hosted by Wayne Twp Fire and EMS



## Employees' Thoroughness, Experience, and Intuition Overcome Technological Mishap

Over the past three years, the City of Mason has made decisions to put a good deal of preparation and planning into our emergency response and procedures. Each month a group of Mason employees share an emergency operations center (EOC) staffing rotation. This staffing consists of a combination of an EOC manager, incident command system (ICS) functions, and emergency support functions. The EOC team provides resources and planning assistance to the incident commander (IC) of the incident(s). Interestingly, Mason's IC does not have to be a fire or police officer. Mason routinely uses the ICS system to handle snow emergencies and the IC is the public works director. *The results of the Mason's EOC team and its emergency management preparation paid unforeseen results in the story below.* Many times we don't foresee problems caused by actions or decisions; this is one of the positives that resulted from our decisions.

On June 29<sup>th</sup>, Warren County experienced a wind event known as a derecho. It was a line of fast moving thunderstorms that was preceded by winds in excess of 60mph. Although short lived, the winds created havoc in most areas of the state, prompting Governor Kasich to declare a state of emergency. *The City of Mason was not spared by the almost two hours of constant 911 responses to downed trees, power lines,*

*alarms, and vehicle accidents.* While life and safety hazards were handled by the fire and police departments, Mason's emergency operations center (EOC) team began to plan for the response and recovery of what turned out to be widespread power outages with forecasted upper 90 degree temperatures and a several day expectancy before electric was to be restored to parts of the city.

The City of Mason's EOC team, police and fire departments began executing a plan on how to address the expected issues associated with power outages. One of the tasks was to check on the critical infrastructures of the city. Deputy Chief Craig Bryant, working with the EOC Manager Kurt Seiler, began checking on the city's facilities. Even though Mason's Public Utilities facility had backup power and was pretty self-sufficient, as an extra layer of assurance Chief Bryant called Ed Smith, Public Utilities Foreman who used his 20+ years of experience along with his intuition to investigate the **W a t e r**

Reclamation Plant's status. Arriving on the scene that evening Ed found that both the automatic backup power had not come on to keep the plant online, and the system to notify the personnel of the loss of power had not worked properly.

*Experience and intuition is something that we as fire and EMS personnel have both experienced and routinely emphasize to our firefighters.* We routinely say to our providers, "Treat the patient, not the monitor," or "What do your senses tell you about the building?" These are examples of intuitions that we as firefighters have used to either save a patient's life or our own life. Deputy Chief Bryant's thorough check of the city's infrastructure and Ed's intuition or what he referred to as his "gut feeling", and dedication to go and check the status of the backup power supply at the plant instead of relying on technology paid off. The generator had not started and there was never an automatic notification that there was a problem. The plant was close to causing a great deal of problems city wide, but *Ed was able to quickly get the plant back on line*

*and prevent the release of millions of gallons of untreated waste.* If this was would have occurred, the City of Mason would have faced major long term problems with pollution, cleanup, and

possibly fines because of untreated waste getting into a nearby stream. Whether it is "gut feeling" or intuition, Ed's experience is very applicable to all of us. No matter what line of work, if you get that "gut feeling" you should go and investigate it.



(pictured) Ed Smith, Mason Public Utilities Foreman

# the WORD on the STREET

Law Enforcement + Fire / Rescue News



## CareFlight Air and Mobile

**Saturday, August 18, 2012**  
 Mike Farm Enterprises  
 2274 E. Lytle Five Points Rd.  
 Dayton, Ohio 45458

## On the Farm in Warren County

Hosted by: Wayne Township Fire and EMS

**Purpose: Learn to manage farm accidents, the extrication tools required, and priorities of patient care through lecture and hands-on simulation. You must wear protective clothing to operate rescue tools, so please bring your gear!**

**The day will consist of a presentation and panel discussion followed by five rotations of hands-on farm trauma simulations. The rotations are:**

- Combine Safety: International, Gleaner, and John Deere
- Tractor/PTO Safety
- Grain Bin Entrapment
- Chemicals
- Equipment Extrication/Patient Extrication Packaging and Initial Care

8:30 to 8:55 a.m.	Registration/ Breakfast	11:00 to 11:45 a.m.	Rotation #1
8:55 to 9:00 a.m.	Welcome & Introductions	11:45 to 12:45 p.m.	Lunch
9:00 to 11:00 a.m.	<b>Farm Trauma</b> Dave Torsell, EMT-P-I, Urbana Fire Dept.	12:45 to 1:30 p.m.	Rotation #2
	<b>Expert Reference Panel</b> Local Farmers: Mike Clark, Doug Dakin, Marvin Moeller, Brian Kyne, Chris Kyne, Gary Wical	1:30 to 2:45 p.m.	Rotation #3
	Andrew Hawk, MD, FACEP Medical Director, CareFlight Air and Mobile Services, Miami Valley Hospital	2:45 to 3:30 p.m.	Rotation #4
		3:30 to 4:15 p.m.	Rotation #5
		4:15 to 4:30 p.m.	Wrap up and Evaluations

### REGISTRATION FORM FOR ON THE FARM IN WARREN COUNTY

Registration Deadline: Monday, August 13, 2012

This form may be duplicated. Enrollment is limited.

Name: \_\_\_\_\_ MD \_\_\_ RN \_\_\_ LPN \_\_\_ EMT-P \_\_\_ EMT-I \_\_\_ EMT-B \_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Squad/Hospital Affiliation/Position: \_\_\_\_\_ Daytime Phone #: \_\_\_\_\_

**Pre-registration seminar fee is \$15** (make check payable to Miami Valley Hospital-CareFlight). Seminar fee must accompany registration. Fee includes attendance, handout materials, buffet lunch, snacks and 6.5 Continuing Education Units.

All participants must stay for the entire event and fill out an evaluation to receive contact hours

#### Return registration form to:

Pam Trohatos, Program Assistant, Miami Valley Hospital, CareFlight Air & Mobile Services  
 One Wyoming St., Dayton, OH 45409  
 Telephone: (937) 208-3565 Fax: (937) 641-7022

Miami Valley Hospital and Miami Valley Hospital South, Dayton, Ohio (OH-015/04/01/2014) is an approved provider of continuing nursing education by the Ohio Nurses Association (OBN-001-91) an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation. Miami Valley Hospital does not endorse any product or service. This information is intended for educational purposes only. The Faculty and Planning Committee have declared no conflict of interest. There is no commercial support for this event.



# Warren County 9/11 Memorial On Track for Dedication Ceremony

The granite is ordered. The site has been surveyed. All the pieces are coming together in a project that, at this time last year, seemed unlikely. *The Warren County 9/11 Memorial is on target for its Tuesday, September 11, 2012 dedication.*

If you have driven by the Warren County Common Pleas Courthouse in the last several months, you might have noticed a large donation sign. Lebanon Fire Department Captain Steve Oughterson, a Memorial Committee member, and members of his department placed the sign there as encouragement to passersby to donate to this worthy cause. To date, a little more than \$60,000 has been raised through the efforts of the committee.

The design of the memorial has gone through several revisions since the original plans were put together last fall. Committee member / County Commissioner Tom Ariss said, "The County was pleased to have dedicated the land for the memorial. Bringing Facilities Director Mike Shadoan on to the committee was a stroke of luck. Mike is a registered architect and his advice and insight to the actual construction has been invaluable."

## Fundraising

Fundraising has been a constant effort and, at times, a struggle. Committee member Tim Klenk said, "We understand the reality of the economic climate in which we are operating. Things are tough for families and businesses. It is very gratifying to see how much this memorial means to the Warren County citizens and business community."

The committee's efforts were given a big boost in May when Premier Health Partners made a **\$25,000 donation** through Atrium Hospital, one of their facilities. Coroner's Investigator Doyle Burke, another committee member, suggested contacting the hospitals. Mr. Burke said, "Atrium was on board from the first time I called them. They were very pleased to participate in the memorial. The amount of their donation was just unbelievable."

Mr. Burke added that **Atrium will donate another \$25,000** in January, 2013. The

non-profit organ donation agency Lifecenter also made a substantial donation.

Springboro Police Chief Jeff Kruthoff was quick to praise the efforts of the local governments.





“Significant contributions have been made by Springboro, Lebanon, and Mason, as well as Franklin and the village of Maineville. It is fair to say the whole county has embraced this memorial.”

In addition to Atrium, the private sector is well represented. Lebanon-based Trim Parts donated \$5,000 as well as sponsoring a booth for “Fill the Boot” at a recently held event at their location.

A fire and police challenge is underway with the respective winners getting a shadow box of items supplied by FDNY and NYPD.

## The Memorial

The design of the memorial is *visually stunning yet dignified*. The focal points of the design are two nine-foot towers of grey granite that are dimensionally correct representation of the World Trade Center’s North and South Towers. Behind the towers will be two LED spot lights shooting straight up to the sky. With the low light of the rest of the memorial, the two spot lights will create a stirring effect in the evening hours.

The Pentagon is represented by a pentagon-shaped piece of granite. In the heart-and-soul of the memorial, the piece of girder from the WTC site, will be mounted for visitors to view and touch.

Flight 93 which went down in Shanksville will be represented by a granite bench upon which the words *Let’s Roll...* will be etched into the stone. This phrase reminds visitors of the last words of passenger Todd Beamer before mounting the attempt to take the aircraft away from



the terrorists. Also etched into this bench will be the outline of the state of Pennsylvania with a star at the general location of crash site.

Finally another bench will bear the names of Wendy Faulkner and Robert Peraza, Mason residents who perished in New York that tragic day. Similar to the Shanksville bench, this bench will have the outline of Ohio on it with a star on the location of Warren County.

## The Dedication

*The actual dedication will occur at 09:58 AM on Tuesday, September 11, 2012 at the memorial site on Justice Drive.* This is the time the South Tower began to fall on September 11, 2001.

The dedication will be an uplifting but dignified event. Chief Kruihthoff will act as Master of Ceremonies. Former Bengal and Hall Of Fame member Anthony Munoz will be the keynote speaker. Along with the singing of the National Anthem, there will be a presentation of the national colors. Although, many local dignitaries will be in attendance, the event is about the victims of the attacks and the memorial and no public introduction of dignitaries will be made.

It is hoped some members of the FDNY will be in attendance. If you plan on attending the dedication, please wear your Class A uniform.

Commissioner Ariss summed it up best, “There is no one single event, donation or person who is making this memorial possible. This has been a joint collaboration from the beginning befitting the honor of the memorial and what it stands for.”

# SAFETY@HOME

## Fire Safety Precautions at the Pump

### Four Rules for Safe Refueling



Turn off engine



Don't smoke



Don't use cell phone



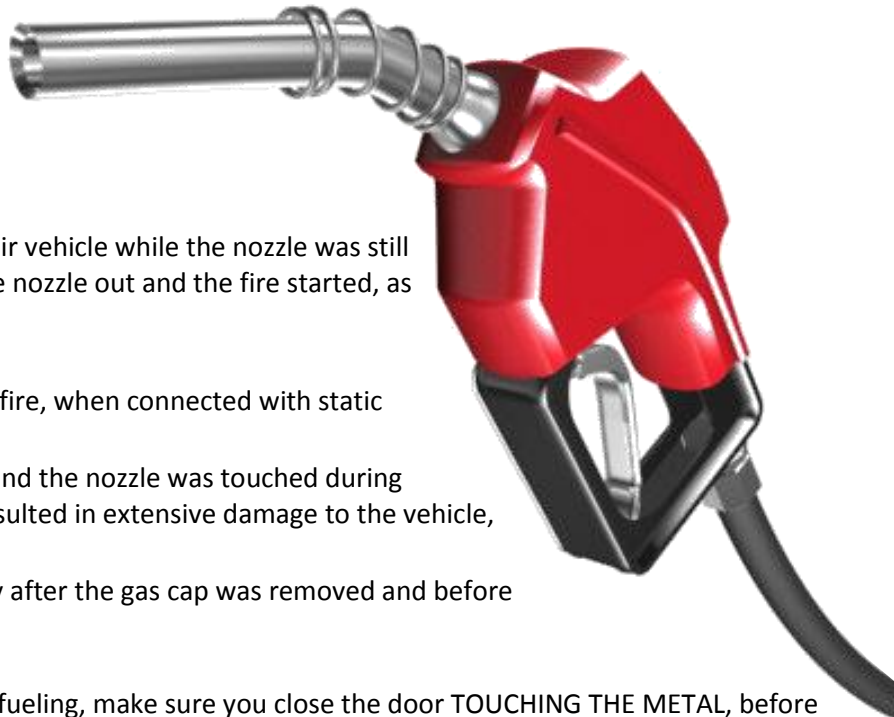
Don't re-enter vehicle during fueling

### Three Instances when Fire Started Because of a Mobile Phone

1. Phone placed on the car's trunk lid during fueling; it rang and the ensuing fire destroyed the car and the gas pump.
2. An individual suffered severe facial burns when fumes ignited as they answered a call while refueling their car!
3. An individual suffered burns to the thigh and groin as fumes ignited when the phone, in their pocket, rang while fueling.

### Mobile Phones + Fire Safety

- Mobile phones can ignite fuel or fumes!
- Mobile phones that light up when switched on or when they ring release enough energy to provide a spark for ignition.
- Mobile phones should not be used in filling stations, or when fueling lawn mowers, boats, etc.
- Mobile phones should not be used, or should be turned off, around other materials that generate flammable or explosive fumes or dust, (e.g. solvents, chemicals, gases, grain dust, etc.)



### The Results of 150 Investigated Cases

1. Almost all cases involved the person getting back in their vehicle while the nozzle was still pumping gas. When finished, they went back to pull the nozzle out and the fire started, as a result of static.
2. Most had on rubber-soled shoes.
3. It is the vapors that come out of the gas that cause the fire, when connected with static charges.
4. There were 29 fires where the vehicle was re-entered and the nozzle was touched during refueling from a variety of makes and models. Some resulted in extensive damage to the vehicle, to the station, and to the customer.
5. Seventeen fires occurred before, during or immediately after the gas cap was removed and before fueling began.

If you absolutely HAVE to get back in your vehicle during refueling, make sure you close the door **TOUCHING THE METAL**, before you ever pull the nozzle out. This way the static from your body will be discharged before you ever remove the nozzle.

# CommUNITY in August



**Springboro** Tac Force Challenge (military style, endurance 5k mud run) @ 235 S. Pioneer Blvd. Contact [ccharleslsi@hotmail.com](mailto:ccharleslsi@hotmail.com)

4

**Lebanon** FREE Blues Fest  
11am-11pm downtown

**Franklin** Firefighters are bringing back the old time chicken BBQ! 11am-when the food runs out @ the 45 E 4th Street station!



5

**Lebanon** Celebrate Ron Conger's Retirement from Morrow & Lebanon's fire service after 38 years! 2-4pm at Station 42

7

**Lebanon** 29th Annual National Night Out held in front of the Police Dept from 7-9pm. Silver Street will be blocked off for entertainment, bounce house, food, displays. Heighten crime prevention awareness, strengthen neighborhood spirit and police-community partnerships. Presented by Lebanon PD & the Lebanon Elks Club.

CHECK TO SEE IF YOUR COMMUNITY IS CELEBRATING!  
Clearcreek Twp: 5-9pm @ Patricia Allyn Park

11

**Waynesville**  
Second  
Saturday Street

12

**Lebanon** Jim Henson's Dinosaur Train Ride 10am, 12:45pm, 3:30pm @ LM&M Railroad. 127 S. Mechanic St. 513-933-8022 Adults: \$18.50; Seniors (62+): \$15.50; Children (5-16): \$15.50; Toddlers (2-4): \$8.50; Infants (1 & under): Free



17

**Lebanon** FREE! 3rd Friday on Mulberry Street! 5-11pm. Food, entertainment, adult beverages.

18-19



**Waynesville** Native American Gathering 9am-5pm Join to celebrate their heritage, customs, and music. Caesar's Creek Pioneer Village 513-897-1120

# Telecom Online Calendar

Click the calendar!



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## WC Public Safety / Telecom Calendar

Today ◀ ▶ August 2012 Print Week Month Agenda

Sun	Mon	Tue	Wed	Thu	Fri	Sat
29	30	31	Aug 1 7am InterPSAP F 9am FCWG Meet 12pm Outdoor W 7pm InterPSAP F	2 6pm WC Fire Ch	3	4
5	6	7 10am WC Police	8 7am InterPSAP F 7pm InterPSAP F	9	10	11
12	13	14	15 7am InterPSAP F 7pm InterPSAP F	16	17	18
19	20	21	22 7am InterPSAP F 7pm InterPSAP F	23	24	25
26	27	28	29 7am InterPSAP F 7pm InterPSAP F	30	31	Sep 1

Events shown in time zone: Eastern Time



### Gateway Login

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### FTP Access

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### Categories

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- > LAW (1)
- > OUTAGE (3)
- > RADIO (1)
- > SafetyNet (5)
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### Calendar

July 2012

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### Telecom Help System

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 #3 CAD/RMS  
 #4 Data Systems  
 #5 Radio Systems

**WCFCA** Warren County Fire Chiefs Association - 1st Thursday of Month 6:30PM @ Bethesda Arrowsprings Hospital

**WCPCA** Warren County Police Chiefs Association - 1st Tuesday of Month 10AM Sheriff's Office 550 Justice Dr.

**FCWGW** Fire Communication Work Group - Wednesday, August 1st 9-11am at EOC

